



National Design Mart

SMS PRIVACY POLICY

By providing your mobile phone number or email address through our website, booking tool, or any other interaction with National Design Mart, you consent to receive SMS and email communications from us. These communications may include **Service-related messages**, such as appointment confirmations, reminders, repair status notifications, or other updates related to your vehicle, as well as **Marketing and promotional messages**, including special offers, announcements, or general marketing communications.

Message frequency may vary. Standard message and data rates may apply for SMS.

How We Obtain Consent

You provide express consent to receive SMS and email messages when you:

- Enter your phone number or email address into our booking tool, website forms, or other communication channels, **and**
- Agree to the terms displayed at the point of collection (including any checkboxes, disclosures, or embedded terms).

This consent covers both service-related and marketing communications and is collected in accordance with TCPA and carrier (A2P 10DLC) requirements.

Opt-Out

You may opt out of SMS or email marketing at any time:

- **SMS:** Reply **STOP** to any message to opt out of future SMS communications.
- **Email:** Click the "unsubscribe" link in any email, or contact us at customerservice@nationaldesignmart.com.

After opting out, you will no longer receive marketing messages. For help with SMS, you may reply HELP.